**CPNI Information and Account Password Form**

As your telecommunications provider, Bush-Tell, Inc. (“Bush-Tell,” We,” “Us” or “Our”) remains committed to protecting the privacy of your records. You have a right and we have a duty to protect the confidentiality of your Customer Proprietary Network Information (“CPNI”).

WHAT IS CPNI?

CPNI is the information that We obtain that relates to the quantity, technical configuration, type, destination, location, and amount of use of your telecommunications services. It includes the information that is found in your bills, but it does not include subscriber list information, such as your name, address and telephone number. Examples of CPNI would be the telephone numbers that you call, the times you call them, the duration of your calls or the amount of your bill.

WHO MAY ACCESS YOUR ACCOUNT INFORMATION?

Only the **Responsible Party**, defined as the member or subscriber of record on the account, **or other persons specifically authorized in writing** by the Responsible Party (**Authorized Persons**), will be able to access or discuss the subscriber’s detailed account information. If there are no Authorized Persons on the account, ONLY the Responsible Party will be able to attain CPNI or account information from Us. In addition, before any detailed account information may be discussed or disclosed with a customer, the Responsible Party or Authorized Person must authenticate or identify themselves to Our representatives by providing a valid photo ID and/or a chosen password.

KNOWING YOUR PASSWORD, CREATING A “SHARED SECRET,” AND ADDING AUTHORIZED PERSONS TO YOUR ACCOUNT

In the space below, please provide a password that will be exclusive to your account, not to exceed ten (10) characters in length. Your password can be letters, numbers, or a mixture of letters and numbers, but should not be your Social Security number, date of birth, mother’s maiden name, home address, phone number or account number. Please note this password and keep it in a secure place. You and your Authorized Person(s) will need this password to access or discuss detailed account information with any Bush-Tell representative. You also need to create a “shared secret” that will be used to change your password or access account information in case you forget your password. You may choose from the “shared secret” questions below simply by filling in one of the answer blanks. Finally, if you desire for anyone other than the Responsible Party to access your detailed account information, you must add them as an Authorized Person to your account by filling out the appropriate section below. An Authorized Person may include a spouse or coworker that is not jointly listed as a Responsible Party or any other person. **WE WILL NOT ACCEPT ANY VERBAL REQUESTS TO ADD AN AUTHORIZED PERSON TO AN ACCOUNT.**

Please provide your new password, answer the “shared secret” and, if needed, complete the Authorized Person(s) section below. Then sign, date and return this form to Us.

PLEASE COMPLETE THIS FORM AND RETURN TO BUSH-TELL, INC FOR THE FOLLOWING ACCOUNT.

SUBSCRIBER NAME: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

ACOUNT AND PHONE NUMBER: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

YOUR PASSWORD IS: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Note: If you have multiple Accounts the password can be the same)

**SHARED SECRET and ANSWER (Will be used in the event you do not remember your password):**

QUESTION ANSWER

• What is Your Favorite Pet’s Name? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• What is Your Favorite Food? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

• What is Your Favorite Television Show? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**THE FOLLOWING INIDIVDUALS, BESIDES MYSELF, ARE AUTHORIZED TO DISCUSS MY ACCOUNT INFORMATION (Individuals must know the password selected above):**

* Authorized Person \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Authorized Person \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Authorized Person \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I have read and understand the new account information listed on this form and hereby designate the person(s) I have listed above to have full access privileges to my private account information, including any call detail information.

Your Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**RETURN THIS FORM after completing, signing and dating**, **BY MAIL** to P.O. Box 109, Aniak, AK 99557, **BY FACSIMILE** at (907) 675-4575, **OR BY BRINGING IT PERSONALLY INTO OUR BUSINESS OFFICE**. If you have any questions, please call a Bush-Tell Customer Service Representative at (907) 675-4311 or (855) 675-4311.